

AGENCY STRATEGIC PLAN

FOR THE FISCAL YEARS

2003 - 2007



ARKANSAS MOTOR VEHICLE COMMISSION

FUNCTIONAL AREA: ECONOMIC DEVELOPMENT

AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2003 - 2007

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STRATEGIC PLAN

Agency Name	Arkansas Motor Vehicle Commission
Agency Mission Statement: To protect the health, safety and welfare of the citizens of Arkansas by preventing frauds, unfair practices, discrimination, impositions, and other abuses in the New Motor Vehicle industry.	

AGENCY GOAL 1:

To protect the consumers and licensees from unlawful and unethical business practices in the new motor vehicle industry.

STRATEGIC PLAN

Agency Name		Arkansas Motor Vehicle Commission (AMVC)
Program		Arkansas Motor Vehicle Commission Operations (AMVCO)
Program Authorization		A. C. A. §23-112-101 <u>et seq.</u> and the authority to promulgate rules and regulations.
Program Definition: Funds-Center Code: <u>XXX</u>		The Arkansas Motor Vehicle Commission Operations provides the staff support for carrying out the duties of the Arkansas Motor Vehicle Commission. Those duties include: (1) Determining whether applicants meet the requirements for licensure (2); Issuing licenses to those who meet requirements; (3) Annually renewing licenses for individuals, and businesses that continue to meet the requirements; (4) Investigating violations of the Arkansas Motor Vehicle Commission Act and the Arkansas Motor Commission's Rules & Regulations, and taking disciplinary action where appropriate; (5) Operating under the guidelines of the Arkansas Motor Vehicle Commission board.
AGENCY GOAL(S) #	1	
Anticipated Funding Sources for the Program:		Special Revenue Funds gained from License Fees, Fines & Civil Penalties.

GOAL 1: (Sub-Funds Center Code: XXXGOAL1)

License individuals and firms who meet the established requirements for the new motor vehicle industry in the State of Arkansas, and protect consumers and licensees from unlawful and unethical business practices in the new motor vehicle industry.

OBJECTIVE 1: (Sub-Funds Center Code: XXXG1OBJ1)

To ensure that all applicants meet the established requirements for the new motor vehicle industry in the State of Arkansas before licensure, and that complaints and/or incidents of illegal or unethical practices are resolved in a timely manner.

STRATEGY 1: (Sub-Funds Center Code: XXXA)

The Commission will maintain one office to provide the necessary staff support to meet its objective.